



# Multicare Mattress Instruction Manual

VERSION ONE | JANUARY 2014

## Introduction

These instructions apply to the Multicare Mattress range by Accora.

Please read them carefully before setting up and using the mattress and keep in a safe place for future reference.

*NOTE: This owner's manual is compiled from the latest specifications and production information available at the time of publications. We reserve the right to make changes as they become necessary. Any changes to our products may cause slight variations between the illustrations and explanations in this manual and the product you have purchased.*

## General description of the mattresses

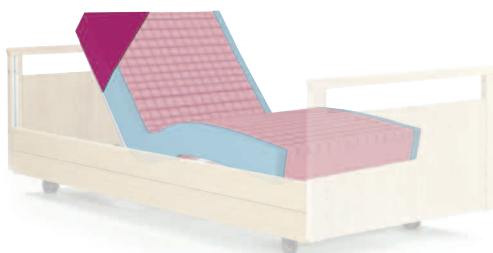
### Multicare 1000 Comfort:

The Multicare 1000 Comfort is a versatile mattress with a superior die-cut foam profile.



### Multicare 2000 Soft:

The Multicare 2000 Soft includes castellated foam technology and firm sides for improved comfort and safety.



### Multicare 3000 Visco:

The Multicare 3000 Visco includes layered foam technology for improved pressure reduction.



### Multicare 4000 Primo:

The Multicare 4000 Primo integrates the latest patient surface technology for enhanced comfort, pressure area care and safety.



## Instructions for Use

- Remove all packaging before use.
- Ensure that the surface of the bed is clear from debris before placing the mattress – debris can damage the coating of the fabric.
- Place the mattress directly onto a bed frame with the profiled side facing up.
- Frequent rotation is strongly recommended as all foam grades fatigue during use. Rotating will ensure loading is evenly spread across both ends of the mattress.
- The mattress cover should not be opened or taken off during cleaning.
- The label on this mattress has a unique batch number which should be used in the event of a warranty claim. Never remove the label.
- Laundering the mattress cover will invalidate Manufacturer's Warranty.
- Using bleach as a cleaning agent will invalidate Manufacturer's Warranty.

## Cleaning Recommendations

Wipe with mild detergent. Wash or dry-clean using detergent up to 75°C. For disinfection use sodium hypo-chlorite at no more than 1000 parts per million of active chlorine. Do not use biological or phenolic-based cleaners. Wash and dry completely before storage, some surface wrinkling may occur.

## Storage and Care

- Store the mattress flat – do not fold.
- Do not place heavy objects on the mattress surface when not in use.
- Do not allow sharp objects to penetrate the cover coating.
- Keep the mattress clean.

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- Regularly inspect the interior and exterior of the mattress.
  - Do not store in damp conditions.
  - The mattress cover should not be opened or taken off during cleaning.
  - Laundering the mattress cover will invalidate Manufacturers Warranty.
  - Using bleach as a cleaning agent will invalidate Manufacturers Warranty.

## Flammability

Carelessness caused fire. Conforms to BS 7177 : 2008 for medium hazard.

This product contains foam which passes the specified test. All upholstery is cigarette resistant.

## Regulations

The Multicare mattress range are a Medical Device Class 1.



## Weight Capacity

160kg (25 stone).

## EC Declaration of Conformity

In accordance with EN ISO 17050-1:2010

We                    Accora Ltd  
Of                    Charter House, Barrington Road, Orwell, Cambridge, SG8 5QP

*hereby declare that:*

Model reference     Multicare mattress  
                           Multicare 1000 Comfort  
                           Multicare 2000 Soft  
                           Multicare 3000 Visco  
                           Multicare 4000 Primo

Serial No:                    Refer to product label

We hereby declare that the above product(s) conform to the Requirements of Directive 93/42/EEC relating to Medical Devices Class 1 Product.

Signed by:



Name:                    Laurie Drake  
Position:                Operations Director  
Done at:                Cambridge  
Date of Validity:      03/02/14





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